

Type:	<i>Policy Summary</i>
Name:	Data Privacy
Key search terms:	Client Privacy/ Information Security/ Information Risk

1 Policy Statement

To prepare for the implementation of the Protection of Personal Information Act 4 of 2013 (PoPIA), the Standard Bank Group commenced a privacy programme to ensure that current practices are adequately aligned to PoPIA and to consider new controls that may be required. The programme also incorporated the European Union's General Data Protection Regulation which enables us to ensure alignment to international privacy requirements given that we operate across various geographic locations.

2 Policy Scope

This policy is designed to comply with applicable statutory and regulatory obligations across the Group; and applies to all entities and employees of the Group, regardless of location or business unit. This document reflects the Group's minimum requirements in respect of information privacy controls.

3 Purpose of this policy

This policy provides for measures that will ensure that the Group processes personal information in a lawful and responsible manner. These measures, together with other relevant policies, inform the security safeguards necessary to protect personal information from unlawful and unauthorised access, use, destruction or loss. The intention is to guide staff on how to use, store, and or discard client information. Our privacy measures span all processing activities within the Group. We have published the Group Privacy Statement on the Group website www.standardbank.com and The Standard Bank South Africa Limited Privacy Statement on www.standardbank.co.za.

4 Roles and Responsibilities

In the Standard Bank Group, we are all responsible to ensure that personal information is kept secure and confidential.